



14 August 2020

Press Release

Unauthorized Mobile App Download Websites Alert

Livi Bank Limited (“livi” or “livi bank”) would like to alert customers and the general public to beware of the unauthorized mobile app download websites. livi bank would like to advise that it has no connection with the android package kits (APK) provided via the following websites:

- <https://apkplz.net/app/com.livibank.hk>
- <https://sameapk.com/livi-bank/>
- <https://androidappsapk.co/detail-livi-bank/>
- <https://apk.tools/details-livi-bank-apk/>
- <https://apktada.com/app/com.livibank.hk>

Customers and members of the general public are advised to ensure that they download livi Bank mobile app through the official channels, which are App Store and Google Play only.

If you have any concern that you may have disclosed personal information to or conducted transactions through the above-mentioned mobile apps and/or websites, please immediately report the case to the Hong Kong Police Force, and call livi bank Customer Service Hotline (852) 2929 2998 or email to livicare@livibank.com.

The case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

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